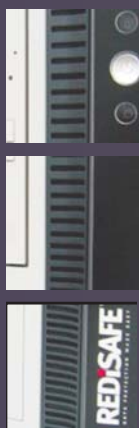


— REDiSAFE™ NEWSLETTER —



A PERFECT SOLUTION

Disk-to-disk



REDiSAFE values your data and the importance of data protection. We believe in disk-to-disk backup as it is an effective and superior backup strategy that utilizes hard disks as storage medium, rather than traditional media system of tape storage.

Tape storage, while serving a vital purpose, has many inconveniences and shortcomings. If a file is needed to be restored, the first task will be to locate the appropriate archived tape cartridge. The tape will then have to be read by the tape drive, a process that could take several minutes or even hours. When the file is finally located, it could then be transferred, but this process can often be quite slow. On the other hand, the tape storage is constantly plagued with other problems including wear and tear and tape drives malfunctioning. Compounding these concerns, operating systems, applications, multimedia files and networks are constantly growing, thus making the idea of restoring a system even more time-consuming. The slow process of backing up/restoring with tape has become increasingly inefficient and wasteful.

With lowering hard disk prices and the advent of RAID (Random Array of Independent Disks) which provides redundancy and offering error correction, REDiSAFE considers disk-to-disk to be a more cost efficient and affordable preference for data backup solution. Whether using a RAID array for a large corporate network, or an extra hard disk as a shadow drive, disk-to-disk can outshine other backup strategies ten to one. RAID also provides for easy swapping, when internal pre-emptive monitoring routines warn that a disk is 'going bad.'

REDiSAFE uses Disk-to-Disk technology in our backup and recovery of data. There is no tape to tear, wear or scan, and no extra unit to malfunction. The files are always stored and retrieved quickly, restorable with a simple double-click and there is no need to maintain external archives. REDiSAFE recognizes these advantages and believe that disk-to-disk is a perfect solution in backing up your data.

Text by Meng Piow

Frequently Asked Questions

Q1: Can REDiSAFE restore a whole PC/notebook from scratch?

No, REDiSAFE focuses on user data.

The nature of system files may not allow for clean backups. Recommend to use the Recovery CD that comes with the system. For DIY systems, recommend to use appropriate disk cloning software to restore system.

In the event of system crash:

- Use Recovery CD to restore client OS.
- Install Outlook.
- Use REDiSAFE to recover the entire backed up user data.

Q2: Does REDiSAFE take a long time to backup?

No, REDiSAFE doesn't take a long time to backup. REDiSAFE does incremental backup. Backup might take a longer time for the first instance but will eventually be faster.